

50 YEARS

As Australia's trusted partner
in foodservice solutions.



Trusted Foodservice Equipment, Service & Solutions Since 1976

For 50 years, Food Service Machinery (FSM) has partnered with hospitality, healthcare, education, aged care and quick service restaurant operators across Australia and New Zealand to deliver premium equipment, technical expertise and long-term support.

Based on FSM's 50-year trading history and its broad product portfolio and supplier network.



50
YEARS

INDUSTRY
EXPERIENCE



11,000+
PRODUCTS

INDUSTRY
EXPERIENCE



**AUSTRALIA &
NEW ZEALAND**

SALES, SERVICE
& SUPPORT



**PREMIUM
GLOBAL BRANDS**

INDUSTRY LEADING
MANUFACTURES



**NATIONAL
SERVICE NETWORK**

ONGOING TECHNICAL
SUPPORT

What we deliver

- Food Preparation Equipment
- Cooking & Holding Solutions
- Healthcare Meal Delivery Systems
- Refrigeration & Beverage Equipment
- QSR & Franchise Solutions
- Project Sourcing, Design & Equipment Spec
- Installation Support & Training
- Spare Parts & Technical Service

Our Brands



BOX, WIRE & PLASTIC MATT SHELVING



KITCHEN VENTILATION



COMMERCIAL MICROWAVES



FOODSERVICE PRODUCTS



FOOD HOLDING SOLUTIONS



CREATORS OF THE BLENDER



CAN OPENERS



HOT & COLD FOOD SERVING SYSTEMS



DRINK & GRANITA MACHINES



MICROWAVES



LEADERS IN FOOD WARMING & HOLDING



SPACE SAVING PLATE STACKERS



NEW GENERATION TAPWARE



FOOD PROCESSING & HOLDING



FOOD SERVICE, SAFETY & DISPENSING



DROP IN FREEZER



THE ONLY IN-FRYER FILTER SYSTEM



QUALITY INDUCTION COOKING



MIXERS - COMMERCIAL



KITCHEN ACCESSORIES



ELECTRIC CHARGRILLS

Service & Support

Equipment supply is only one part of what we do. FSM provides ongoing support throughout the life of the equipment, including:

Sales Support

Business Development Managers available in
VIC, NSW, QLD, WA & NZ

Technical Support

Product advice
Troubleshooting assistance
Operational guidance
Equipment optimisation

Spare Parts

Genuine replacement parts
Inventory management
Consumables supply
Long-term product support

Service Network

National service coverage
Preventative maintenance programs
Warranty support
Emergency breakdown response

Through our established local and international supplier network, FSM can source equipment and solution-based products to meet specific operational requirements. Our long-standing supplier relationships provide access to specialist equipment, spare parts and replacement components, supporting customers throughout the full equipment life cycle.

The FSM Difference

Scale & Stability

50 years in business

Portfolio exceeding 11,000 SKUs

Strong supplier relationships across Europe, Asia and North America

Significant inventory holdings

Established customer base across Australia and New Zealand

Industry Expertise

Our team understands the operational challenges faced by commercial kitchens, healthcare operators and multi-site foodservice providers. We focus on delivering practical, reliable solutions that improve efficiency, food quality and operational performance.

Partnership Approach

We build long-term relationships rather than transactional sales. Our customers rely on FSM as a trusted advisor, helping them make informed equipment decisions that deliver lasting value.

Design & Manufacturing

Through Austream, FSM combines specialist kitchen ventilation design and Australian manufacturing capabilities with our extensive equipment sourcing network, delivering practical, tailored solutions for commercial kitchen projects from concept through to completion.

Contact Us

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